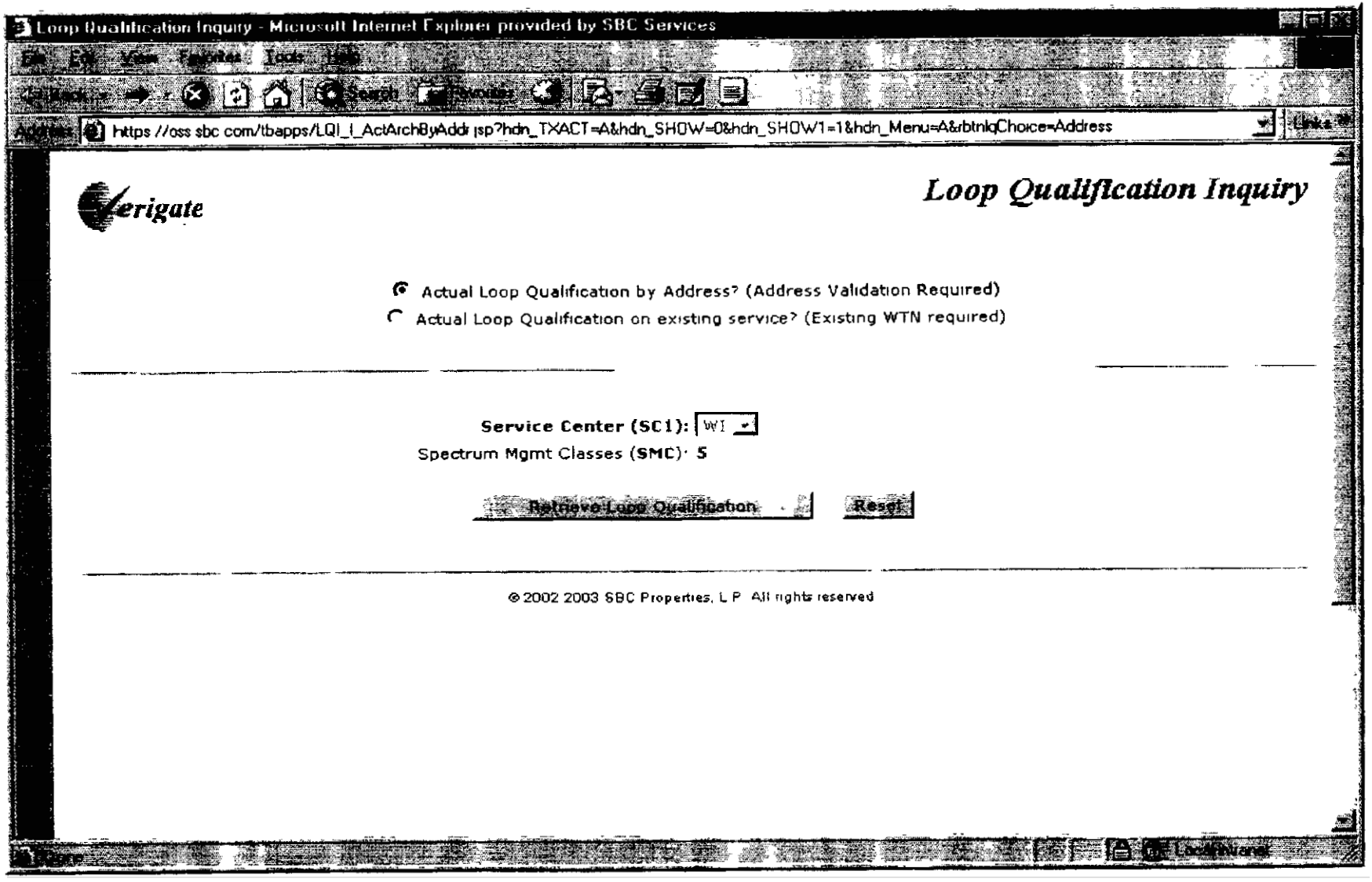

WI Loop Qualification - 3

REDACTED – FOR PUBLIC INSPECTION

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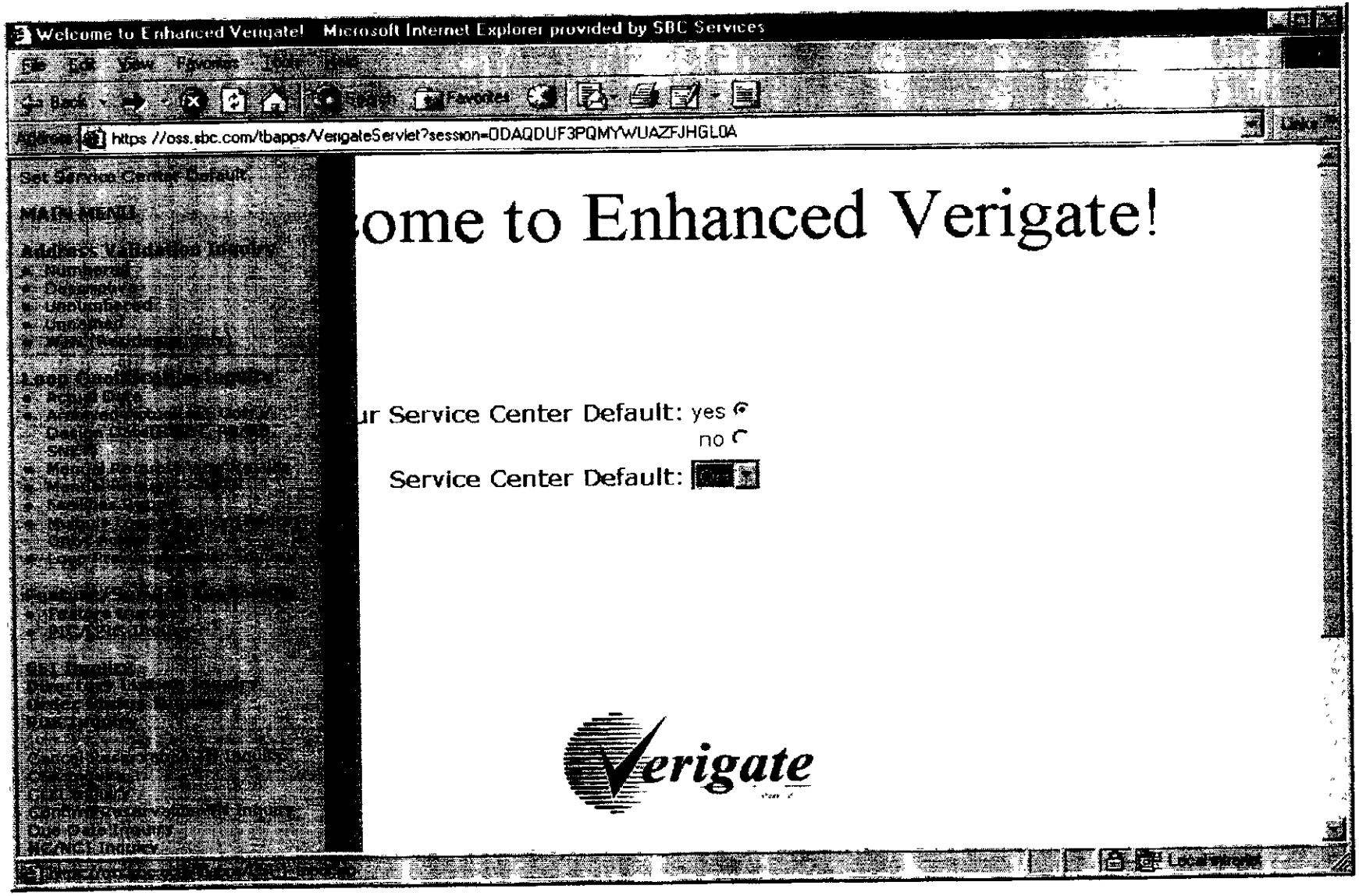

OH CSI Customer Service Inquiry - 1

REDACTED – FOR PUBLIC INSPECTION

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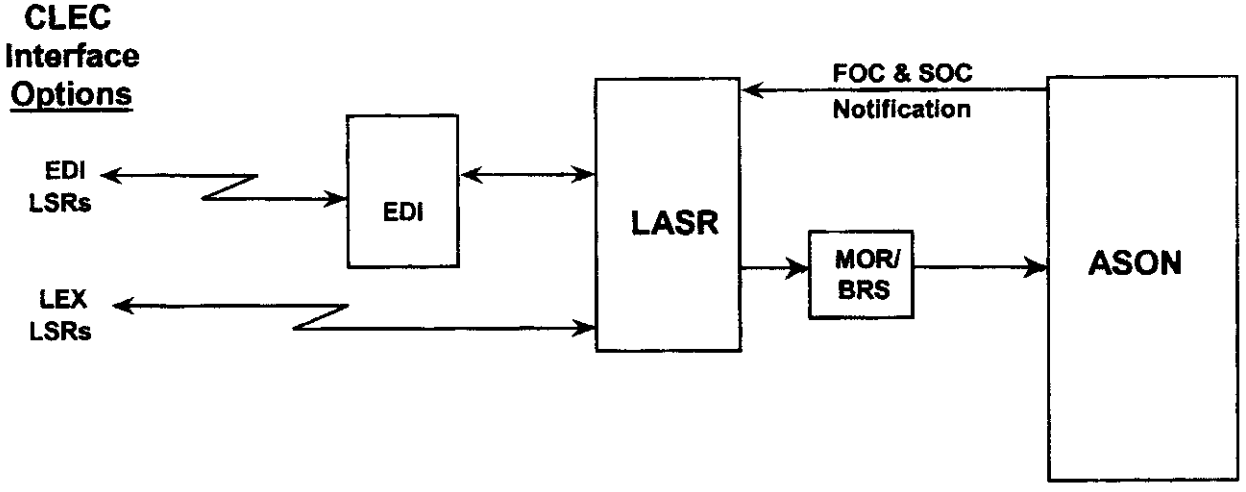
Ordering / Provisioning

- LEX - LSR EXchange System (WEB-Toolbar)
- EDI - Electronic Data Interchange

CLEC Ordering Options



* NOTE: Denotes all types of orders Resale & UNE

LEX

- 13-state GUI (Web-Toolbar platform) – no development required for CLECs
- Based upon national OBF / LSR guidelines
- Commercial volumes
  - May 2003 – More than 60,000 Service Orders
  - Cumulative (from 6/02) – More than 630,000 Service Orders

These volumes represent the SBC Midwest regional interface volumes which include CLEC transactions in MI, IL, IN, OH and WI.

EDI

- 13-state "Gateway" app-to-app that can be integrated with EDI / CORBA
- Conforms to OBF/TCIF national guidelines
- Commercial volumes
  - May 2003 – More than 680,000 Service Orders
  - Cumulative (from 6/02) – More than 6.7 Million Service Orders

These volumes represent the SBC Midwest regional interface volumes for trouble tickets created by CLECs in MI, IL, IN, OH & WI.

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REDACTED – FOR PUBLIC INSPECTION

Maintenance and Repair

- EBTA – 13-state GUI system on Web-Toolbar
- EBTA – App-to-App
- Commercial volumes
  - May 2003 – More than 73,000 CLEC Trouble Tickets
  - Cumulative (from 6/02) – More than 560,000 CLEC Trouble Tickets

These volumes represent the SBC Midwest regional interface volumes for trouble tickets created by CLECs in MI, IL, IN, OH & WI.

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